



## **DORSET & WILTSHIRE FIRE & RESCUE SERVICE**

### **WILTSHIRE AREA BOARD REPORT NOVEMBER '21**

## **Community Safety Plan**

DWFRS Community Safety Plan can be found on the DWFRS website;  
<http://www.dwfire.org.uk/community-safety-plan/>

## **Prevention**

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



## Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

### **General Enquiries**

If you have a general fire safety enquiry regarding commercial property, please email [fire.safety@dwfire.org.uk](mailto:fire.safety@dwfire.org.uk) and the Fire Safety Team will respond in office hours.

### **Fire Safety Complaint**

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at [enforcement@dwfire.org.uk](mailto:enforcement@dwfire.org.uk)
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

## On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 40 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at [www.dwfire.org.uk/working-for-us/on-call-firefighters/](http://www.dwfire.org.uk/working-for-us/on-call-firefighters/) or should you have any questions, you can call **01722 691444**.



## Recent News & Events

### Firefighters save house in Melksham amid plea for new recruits

Assistant Chief Fire Officer Andy Cole said: “Firefighters did a great job of saving the house involved in this incident. This fire occurred about 150m from Melksham Fire Station but unfortunately, due to lack of available firefighters, Melksham was not available to attend.

He added: “We have and continue to try to recruit on-call firefighters across Dorset and Wiltshire, this type of incident shows exactly why we need these new recruits. Whilst we will always make sure a fire engine responds to an incident when it is needed, in this case it took firefighters from Trowbridge 11 minutes from the call to arrive, if Melksham had been available, this response time could have been cut dramatically.”

On-call firefighters are **paid members of staff** who respond to their local station when they are required to attend incidents and help their local community. They receive the same levels of training and support as their full time colleagues. We are particularly interested in hearing from females or those from underrepresented groups. If you are interested in becoming an on-call firefighter, please find out more on our website <https://www.dwfire.org.uk/working-for-us/on-call-firefighters/>

### First SPECTRA course held

Previously known as Salamander in the North and SPARC in the South, our personal development courses are now being delivered under the banner of SPECTRA.

The first course was held in Swindon and culminated with a passout parade on 6 October where Deputy Lieutenants of Wiltshire, Shirley Ludford and Claire Garret, and the High Sheriff of Wiltshire, Sir Charles Hobhouse Bt, helped to celebrate the learners' achievements.

SPECTRA courses can be delivered for young people and adults, and can be tailored to meet a certain cohort or commissioner's needs. For more information, please visit [www.dwfire.org.uk/SPECTRA](http://www.dwfire.org.uk/SPECTRA)

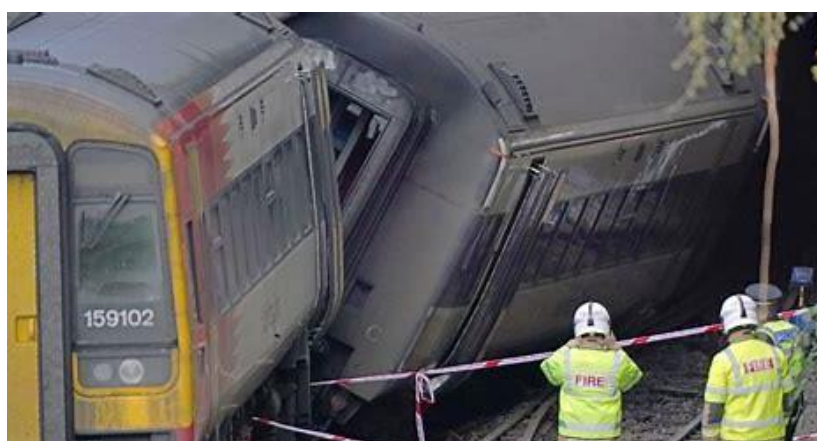


## Salisbury Train Crash

All three of our local stations (Salisbury, Wilton & Amesbury) attended the recent train crash at Fisherton Tunnel on Sunday 31<sup>st</sup> October carrying out the rescue of the trapped train driver and assisting all other passengers to safety. An approximate number of 100 passengers were on the train, some of whom sustained injuries in the collision which thankfully were deemed minor by the medical services on scene.

An emergency call was received by our control room to a report of a train derailment with the first appliances being mobilised at 18:58 and on scene by 19:05. An attendance by the Fire Service of 7 fire engines, 2 heavy rescue units, a command unit and several specialist officers attended the scene. Our presence remained until 23:43 and following confirmation that there were no further rescues or hazards remaining, we handed over the incident to Wiltshire Police, British Transport Police and the Rail Investigation and Accident Branch for further investigations into the cause of the accident.

All emergency services worked extremely well together to achieve a common goal of rescuing any casualties and survivors as well as making the scene safe and we would like to thank the public for their support to the passengers and emergency services during this incident.



## Demand

Total Fire Calls for Salisbury Fire Station for period:- 4<sup>th</sup> September to 2<sup>nd</sup> November 21

Category	Total Incidents
No. of False Alarms	73
No. of Primary Fires – House, car, building etc	21
No. of Secondary Fires – bins, bonfire, fence, waste etc	15
No. of Road Traffic Collisions and other Emergencies	69
<b>Total</b>	<b>178</b>



Total Fire Calls for Amesbury Fire Station for period:- 4<sup>th</sup> September to 2<sup>nd</sup> November 21

Category	Total Incidents
No. of False Alarms	7
No. of Primary Fires – House, car, building etc	6
No. of Secondary Fires – bins, bonfire, fence, waste etc	0
No. of Road Traffic Collisions and other Emergencies	5
<b>Total</b>	<b>18</b>

Total Fire Calls for Wilton Fire Station for period:- 4<sup>th</sup> September to 2<sup>nd</sup> November 21

Category	Total Incidents
No. of False Alarms	7
No. of Primary Fires – House, car, building etc	2
No. of Secondary Fires – bins, bonfire, fence, waste etc	0
No. of Road Traffic Collisions and other Emergencies	13
<b>Total</b>	<b>22</b>

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